

## Deborah.Easterling

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**From:** Deborah.Easterling  
**Sent:** Thursday, September 06, 2012 10:01 AM  
**To:** 'mrmatthews1961@gmail.com'  
**Subject:** RE: Letter of Protest

Dear Mr. Matthews,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

-----Original Message-----

From: [scpscforms@gmail.com](mailto:scpscforms@gmail.com) [<mailto:scpscforms@gmail.com>]  
Sent: Thursday, September 06, 2012 8:47 AM  
To: PSC\_Contact; [mrmatthews1961@gmail.com](mailto:mrmatthews1961@gmail.com)  
Subject: Letter of Protest

PLEASE DO NOT REPLY TO THIS MESSAGE. This email message is an auto response email and was sent from an address that is not checked. To contact us with an issue or suggestion, please visit <http://www.psc.sc.gov/contact.asp>.



\* Required Fields

**Letter of Protest**  
**in Docket** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Print**

**Email**

Date: \* 9/6/2012

**Protestant Information:**

Name \* Mark Matthews

Mailing Address \* 29015 Windjammer Drive

City, State Zip \* Tega Cay, SC 29708 Phone \* 803-389-0305

E-mail mrmattthews1961@gmail.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Customer, Resident of Tega Cay

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Since they were previously granted an increase to improve infrastructure in 2010 in the amount of 18%, this should have provided adequate funding to recoup their cost for repairs, etc.

Plus, the company has had other rate increases in the past and that would have provided necessary revenues to repair and maintain the system. The company has neglected the system and the current proposed rate increases are exorbitant and will be a great burden on those on fixed incomes. The City of Tega Cay demographics reflect a high percentage of retirees that are on fixed incomes and the proposed increase in an already down-turned economy will be extremely burdensome, especially for those with very limited incomes. Rates are already excessive compared to surrounding areas. Also, the PSC must recognize that York County is the hardest hit County in SC due to the economic downturn.

The company could have circumvented the need for the extreme and excessive proposed rate hike had regular and routine maintenance been performed and long range capital improvements had been programmed properly. The bottom line is the proposed rate hike is not reasonable and will create a huge burden for the residents of Tega Cay. We hope that the

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

No